



DIGITAL ADOPTION

We use the words "Digital Adoption" to describe what it means to get your employees on board and fully using new technology or processes. We've distilled key learning theory and brain-based science into a powerful, yet easy to use solution that answers the question:

"How do I increase adoption?"

Our comprehensive suite of Digital Adoption Services helps your employees to achieve the business outcomes you expect, when you expect them. By innovating the learning experience, we've cut the time to user engagement by 50% and improved user adoption by 300%.

LEARNING RECALL

Our brains are designed to forget. Fivel's solution uses Memory Recall and Spaced Learning to activate long term memory and improve the learner's retention.

ENGAGING CONTENT

We deliver engaging, 5-minute micro-learning videos applying the latest research and science to engage your employees, enabling them to adopt new skills easily and quickly.

SUBSCRIPTION SERVICE



Keep employees current on Software Updates

Application vendors roll out new functionality and feature enhancements multiple times per year, some every month. Employees are expected to navigate the software changes on their own. 70% of application updates are never adopted by users.

Our cloud-based Subscription Service solves this problem so that you don't have to retrain employees for every incremental change. We send out mini video updates aligned with software release dates and that enables you to track employee progress and reduces calls to your Helpdesk by 10-15%.



MOBILE APP

Tap & Learn technology delivers instant information. Our GetIT mobile app is a fast, convenient aid for accessing instructions for conference software, video equipment, collaboration tools and more.

We know people forget so, GetIT serves up quick prompts where and when you need it.

When new features are released, GetIT automatically updates the content so you always have the most current instructions.

TRAINING
IS AN EVENT

USER ADOPTION
IS AN OUTCOME

CLOUD-BASED PORTAL AND ANALYTICS



Cloud-based Delivery

We provide a cloud-based Learning Retention portal that users launch simply by clicking a link in their email. We send out weekly progress emails to the user so they know how successful they've been and what they have left to complete.



On Demand

All Learning Moments are available online, 24/7 and in mobile environments. Your employees can access learning tips in minutes – at home or at work – to help them expedite a project or solve a problem quickly.



Knowledge Retention

Our system uses a sequenced series of exercises, called the "Retention Pathway", to generate dynamic testing. Repetitive access to memories, or practicing, informs the brain to retain the information in long-term memory.



Progress Reporting

Traditional learning only tracks training events. Our reporting lets you know who and when people have consumed, retained, and applied the knowledge. Track who's adopted your solution and who needs additional support.
